Hub-Extension Model and Access to Pediatric Behavioral Integrated Primary Care

Jessica R. Sevecke-Hanrahan, PhD, Tawnya J. Meadows, PhD, BCBA-D, & Carrie E. Massura, PhD

Geisinger Health System





Acknowledgements

The presenters would like to acknowledge the following authors who also contributed to this project:

- Rachel Lilly, PhD, Geisinger Health System
- Sean O'Dell, PhD, Geisinger Health System
- Maria Golden, PhD, Children's Hospital of Philadelphia



Faculty Disclosure



Conference Resources

Slides and handouts shared by our conference presenters are available on the CFHA website at https://www.cfha.net/page/Resources_2019 and on the conference mobile app.





Learning Objectives

At the conclusion of this session, the participant will be able to:

- Describe elements of the hub-extension model of care delivery developed within Geisinger integrated primary care settings
- Compare hub and extension sites in regard to access metrics, and consider how warm hand-offs impact these metrics
- Discuss strengths and limitations of the hub-extension model in terms of increasing access to behavioral health services



Bibliography / Reference

- 1. Njoroge, W. F. M., Hostutler, C. A., Schwartz, B. S., & Mautone, J. A. (2016). Integrated behavioral health in pediatric primary care. *Current Psychiatry Reports, 18(106)*. doi: 10.1007/s11920-016-0745-7
- 2. Vogel, M. E., Kanzler, K. E., Aikens, J. E., & Goodie, J. L. (2017). Integration of behavioral health and primary care: Current knowledge and future directions. *Journal of Behavioral Medicine*, 40(1), 69-84. doi: 10.1007/s10865-016-9798-7
- 3. Torio, C. M., Encinosa, W., Berdahl, T., McCormick, M. C., & Simpson, L. A. (2015). Annual report on health care for children and youth in the United States: National estimates of cost, utilization, and expenditures for children with mental health conditions. *Academic Pediatrics*, 15(1), 19-35. doi: 10.1016/j.acap.2014.07.007
- 4. Hacker, K. A., Penfold, R. B., Arsenault, L. N., Zhang, F., Soumerai, S. B., & Wissow, L. S.. (2015). Effect of pediatric behavioral health screening and collocated services on ambulatory and inpatient utilization. *Psychiatric Services*, 66(11), 1141-1148. doi: 10.1176/appi.ps.201400315
- 5. Asarnow, J. R., Rozenman, M., Wiblin, J., & Zeltzer, L. (2015). Integrated medical-behavioral care compared with usual primary care for child and adolescent behavioral health: A meta-analysis. *JAMA Pediatrics*, 169(10), 929 937. doi: 10.1001/jamapediatrics



Learning Assessment

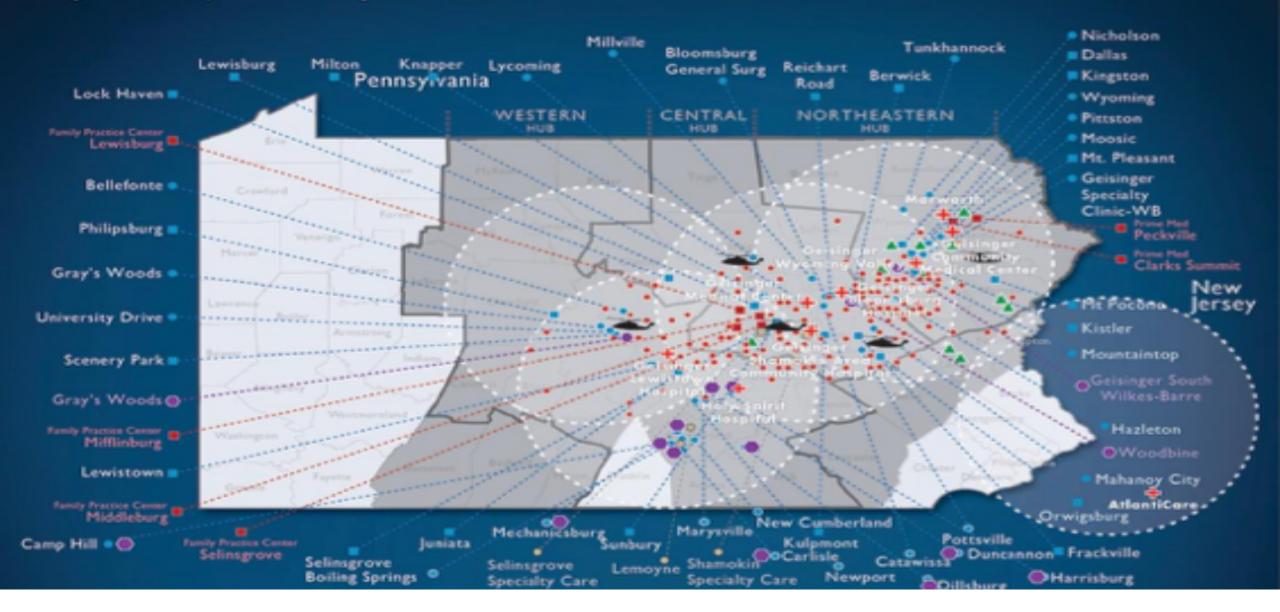
A learning assessment is required for CE credit.

 A question and answer period will be conducted at the end of this presentation.





Geisinger Health System Coverage Area



Hub-Extension Model

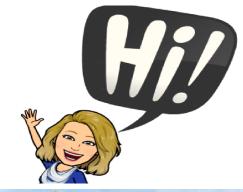




Hub-Extension Model













Method

Referring Clinic Type: Hub or Extension Site

Scheduling Following Referral Days Until Intake Appointment Outcome of Intake Appointment

Results: Descriptive Statistics

87.5% inter-rater agreement for random sample of 20% of cases

- Referrals: 483 (Hub), 283 (Extension)
- Never scheduled: 36 (Hub), 62 (Extension)

Results: Patient Demographics

Race/Ethnicity	% of Sample	
	Hub	Extension
American Indian or Alaska Native	0.3	0.4
Asian	0.3	0.6
Black or African American	8.8	9.1
Hispanic	11	14.5
Native Hawaiian or Other Pacific Islander	0.7	0
Multiracial	1.8	3.1
White	76	71.6
Declined	0.7	0.6

Age	Mean (SD)		
	Hub	Extension	
Age	9.7 (4.7)	9.5 (4.4)	

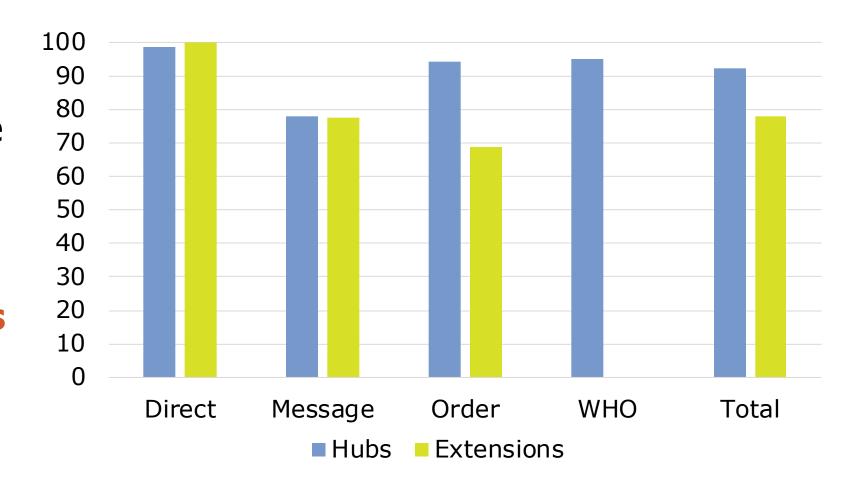
Gender	% of Sample	
	Hub	Extension
Female	48.8	51.6
Male	51.2	48.4

No difference in demographic characteristics between Hub and Extension patients

Results: Scheduling Following Referral

Hub patients were more likely to schedule an intake following referral, $X^2 = 32.2$, p = 0

Difference exists even when controlling for WHOs

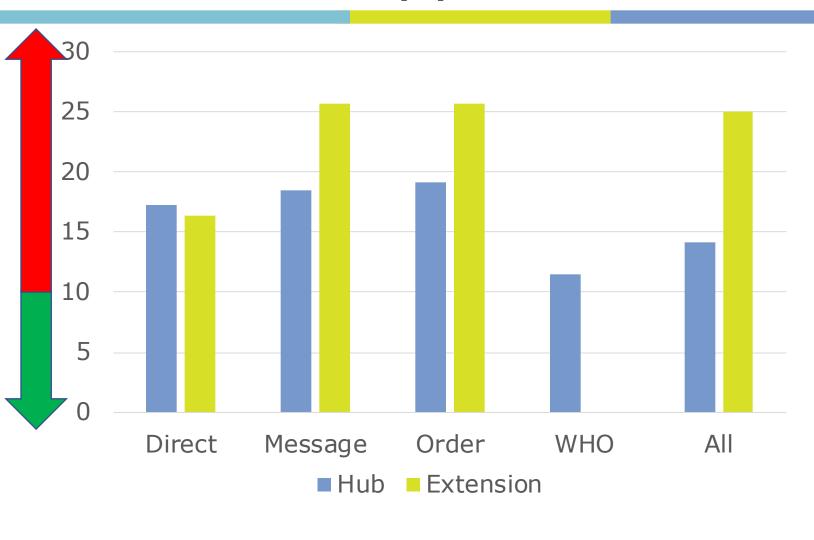


Results: Days Until Intake Appointment

Hub patients were scheduled for sooner appointments than Extension patients, F(1, 660) = 4.5, p = .03.

When controlling for WHOs, there was no difference in time to be seen across referral method types, F(2, 406) = 1.2, p = .30

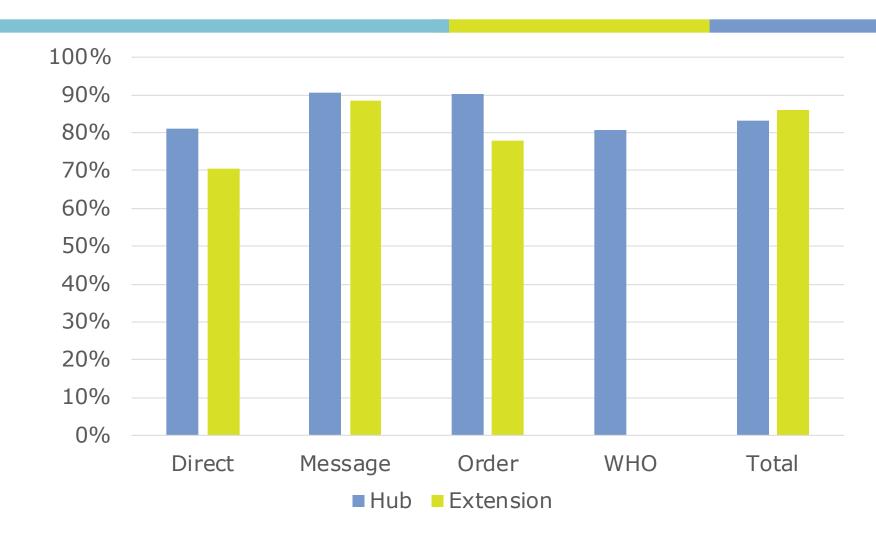
If you can't do a WHO, let patients schedule at checkout



Results: Outcome of Intake Appointment

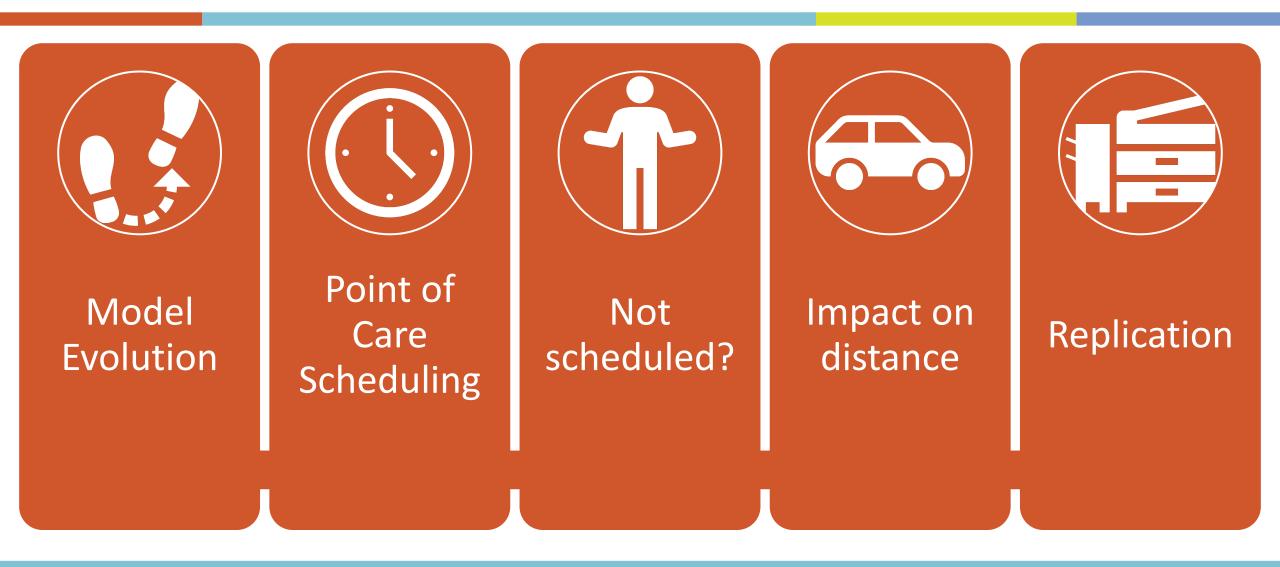
Attended:

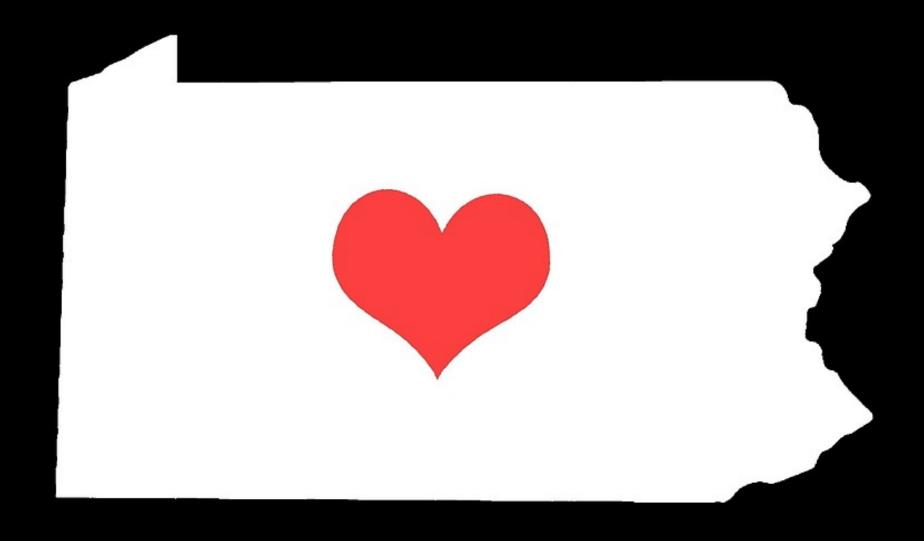
- Hub = 75.6%
- Extension = 78.7%
- No-Shows:
 - Hub = 15.4%
 - Extension = 12.7%
- Cancellations:
 - Hub = 8.9%
 - Extension = 8.6%





Implications and Future Directions





Join us next year in Pennsylvania! Thank you!